One touch computer – interview/data collection notes

(Notes taken from the interview with the client, very cluttered, but simple enough for clarity)

Repair:

generate a customer database

print a document

check time and date - timestamp

- how many days the job has lasted for customer

Print status and price - cost and sale price

get the name, phone, password, model number, issue, estimated cost for repair, estimated cost for customer

send the form yes or no

tickbox - customer - pickup

Parts order:

when the parts arrive then call the customer

estimate the time for delivery

printout - one touch computer and computer issue

Search by name - customers - mobile

if he needs to inform the customer, send a text message,

Just send sms: the name - detail - job description - received time